

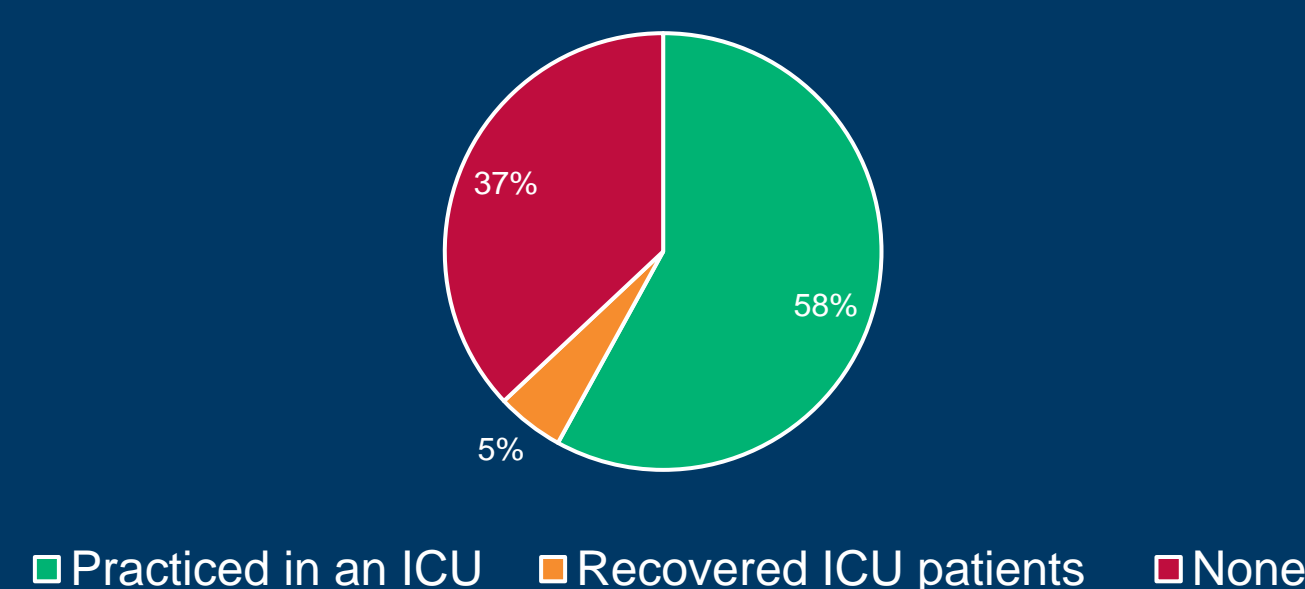
Introduction

The Indian Creek Hospital is a satellite campus of The University of Kansas Health System located in Overland Park, Kansas. Pre/Post nurses at this location rarely experience critical care modalities during practice, although there is potential for these modalities in all perianesthesia settings. The patient selection criteria for eligibility for surgery, as well as the planned, elective nature of surgeries performed at this location, result in a patient population that is relatively healthy with fewer major comorbidities and complications, particularly when compared to populations undergoing non-elective, emergent surgeries. Therefore, a high-risk, low-frequency situation exists for critical care modalities in the perianesthesia setting at this location.

Problem & Purpose

How do Pre/Post nurses at this location improve competency in critical care modalities when these modalities are rarely encountered in practice? Challenges to improving competency include varying critical care experience among Pre/Post nurses and the infrequency with which these modalities occur in practice at this location. Figure 1 below provides the percentage of Pre/Post nurses on this unit with previous ICU experience. Per the QSEN Institute (2020), competency is the knowledge, skills, and attitude (KSA) needed to provide high-quality, safe care. The purpose of this quality improvement project was to develop an effective education strategy to improve competency in Pre/Post nurses on this unit for selected critical care modalities.

Figure 1 - Percentage of Pre/Post RNs with previous ICU experience



Methods

A gap analysis using the 2019 edition of ASPAN's *A competency-based orientation program for the registered nurse in the perianesthesia setting (CBO)* revealed the need to improve competency for the following critical care modalities on this unit: arterial lines, intubation, mechanical ventilation, extubation, and titratable drips. Competency expectations for these modalities were derived from corresponding sections of the ASPAN *CBO*. A sequential, tiered education strategy was developed. First, nurses completed pre-intervention surveys to capture baseline self-rated competency using a Likert scale based on Patricia Benner's "From Novice to Expert" theory and adapted from the survey used by Przybyl et al. (2015) in a paper examining the use of high-fidelity simulation to assess competency. Second, staff completed a didactic curriculum primarily consisting of corresponding Health System policies, procedures, and patient care guidelines. Recommended resources were provided to supplement required prework, particularly for staff with less ICU experience, and were completed at staff discretion. Completion of didactic prework was validated by attestations of completion and passing scores on

quizzes. Third, staff completed skills stations with validators to gain haptic experience with supplies and equipment associated with the selected modalities. The final step would have entailed precepting with ICU staff to gain real-life experience with the selected modalities in critically-ill patients. However, unforeseen implications of the COVID-19 pandemic prevented execution of this step. Therefore, the post-intervention survey was administered after completion of didactic prework and haptic skills stations. The questions on the pre- and post-intervention surveys were identical with the following exceptions on the post-survey: (a) attention was called to the fact that only didactic prework and haptic skills stations had been completed and (b) an extra question was added to assess staff perception of how helpful precepting in the ICU would have been in improving competency. Figures 1 and 2 below provide the pre- and post-surveys, respectively.

Figure 2. Pre-intervention survey

ICC Pre/Post Critical Care Competency Pre-Survey

- Have you previously worked in an ICU setting? If so, how many years?
- Have you previously worked in a PACU setting that received ICU patients from the OR (versus being directly transferred from the OR straight to the ICU for recovery)?
- Rate your comfort and skill level for setting-up and trouble-shooting an arterial line.

1	2	3	4	5	6	7	8	9	10
Novice		Nervous		Hold my Own		Comfortable			Expert
- Rate your comfort and skill level for preparing for and assisting with intubation.

1	2	3	4	5	6	7	8	9	10
Novice		Nervous		Hold my Own		Comfortable			Expert
- Rate your comfort and skill level for monitoring a ventilated patient and trouble-shooting ventilator alarms.

1	2	3	4	5	6	7	8	9	10
Novice		Nervous		Hold my Own		Comfortable			Expert
- Rate your comfort and skill level for preparing a patient for extubation and monitoring the patient immediately afterwards?

1	2	3	4	5	6	7	8	9	10
Novice		Nervous		Hold my Own		Comfortable			Expert
- Rate your comfort and skill level for titrating drips for vasoactive and sedation medications.

1	2	3	4	5	6	7	8	9	10
Novice		Nervous		Hold my Own		Comfortable			Expert

Figure 3. Post-intervention survey

Prework & Skills Station Post-Survey

- Have you previously worked in an ICU setting? If so, how many years?
- Have you previously worked in a PACU setting that received ICU patients from the OR (versus being directly transferred from the OR straight to the ICU for recovery)?
- After having completed the prework and skills stations... Rate your comfort and skill level for setting-up and trouble-shooting an arterial line.

1	2	3	4	5	6	7	8	9	10
Novice		Nervous		Hold my Own		Comfortable			Expert
- Rate your comfort and skill level for preparing for and assisting with intubation.

1	2	3	4	5	6	7	8	9	10
Novice		Nervous		Hold my Own		Comfortable			Expert
- Rate your comfort and skill level for monitoring a ventilated patient and trouble-shooting ventilator alarms.

1	2	3	4	5	6	7	8	9	10
Novice		Nervous		Hold my Own		Comfortable			Expert
- Rate your comfort and skill level for preparing a patient for extubation and monitoring the patient immediately afterwards?

1	2	3	4	5	6	7	8	9	10
Novice		Nervous		Hold my Own		Comfortable			Expert
- Rate your comfort and skill level for titrating drips for vasoactive and sedation medications.

1	2	3	4	5	6	7	8	9	10
Novice		Nervous		Hold my Own		Comfortable			Expert
- How helpful would precepting in the ICU have been in improving your comfort and skill with critical care competencies?

1	2	3	4	5	6	7	8	9	10
Not helpful		Some what		Helpful		Very helpful			Critical

FIGURE 4. AVERAGE SELF-RATED COMPETENCY SCORES

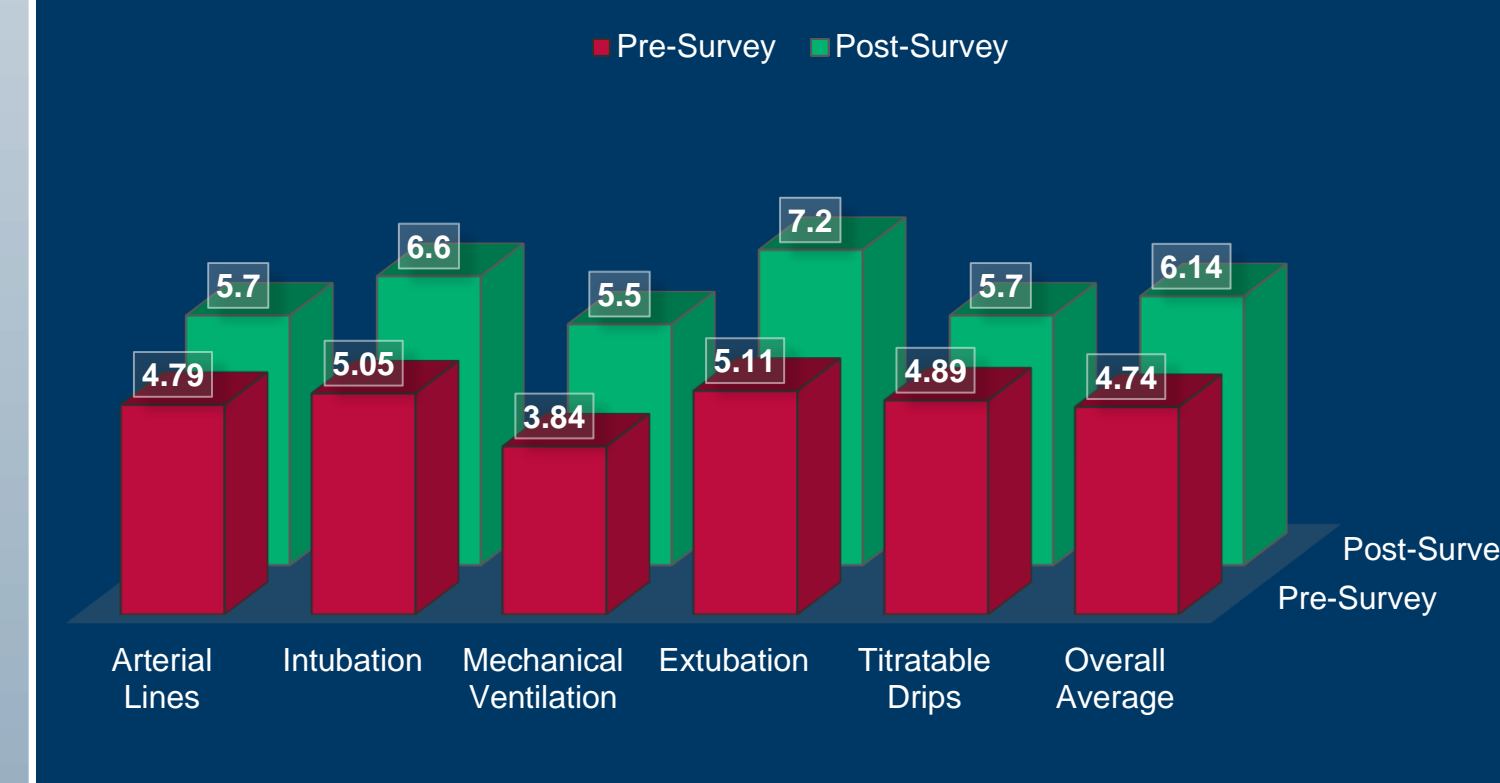


Figure 5. Percentage of staff self-reporting "Hold my own" (5) or higher

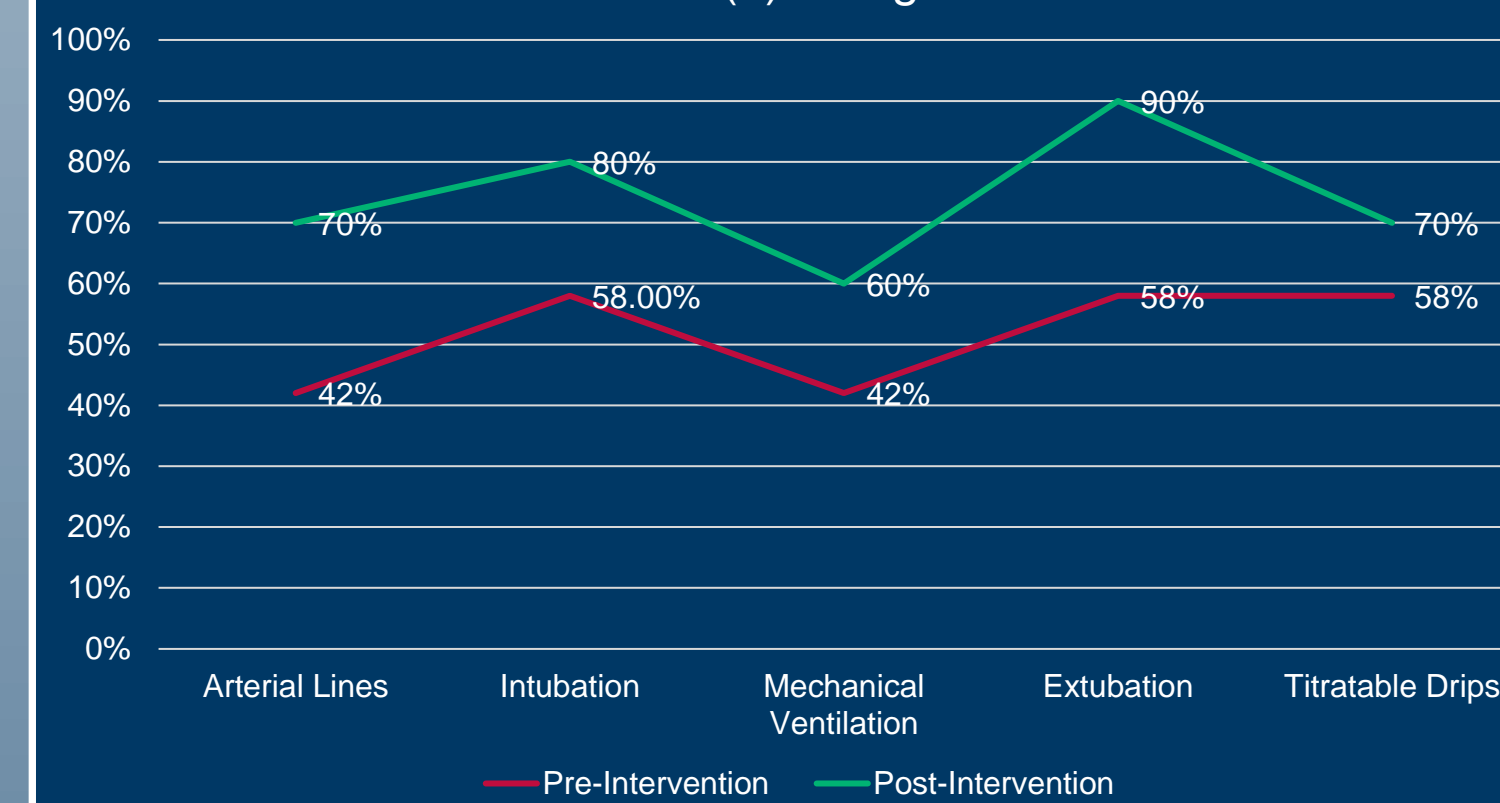
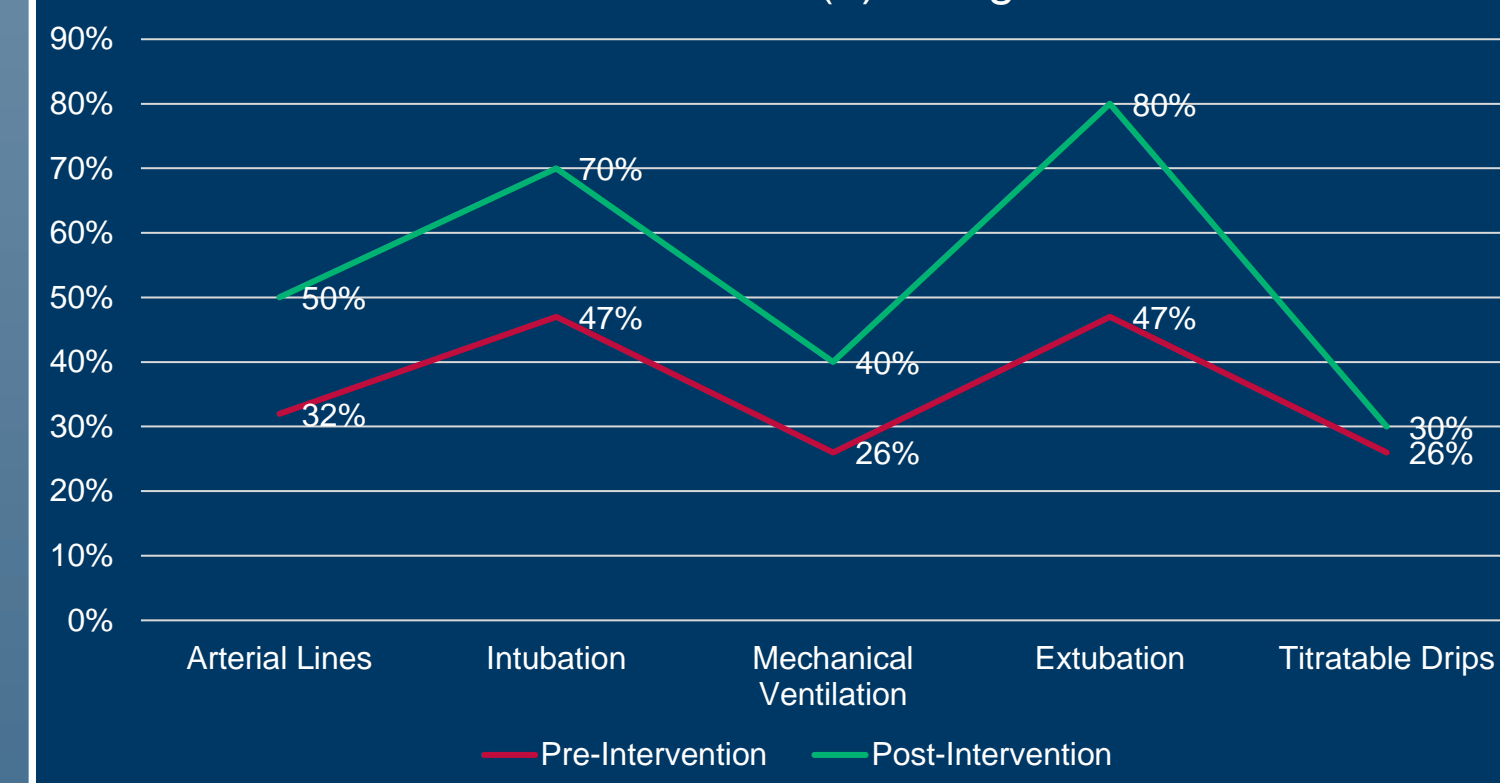


Figure 6. Percentage of staff self-reporting "Comfortable" (7) or higher



Results & Discussion

While the response rate for the pre-survey was 100% (19/19), the response rate for the post-survey was 71% (10/14). The difference in pre- and post-survey denominators is due to staff leaving the unit between survey administrations. Average pre- and post-intervention self-rated competency scores are given Figure 4 above. For all critical care modalities, average self-rated competency scores increased after the intervention. Further, prior to the intervention, the average overall score for all critical care modalities was 4.74,

corresponding to a self-reported competency rating between "Nervous" (4) and "Hold my own" (5). After the intervention, this score increased to 6.14, corresponding to a self-reported competency rating between "Hold my own" (5) and "Comfortable" (7). The percentage of staff self-rating "Hold my own" (5) or higher is given in Figure 5. This percentage increased after the intervention across all modalities. The percentage of staff self-rating "Comfortable" (7) or higher is given in Figure 6. This percentage increased across all modalities after the intervention. On the post-survey, the average score for the final question was 4.4, indicating that staff perceive precepting in the ICU would have been "Somewhat helpful" to "Helpful" in improving competency in the selected modalities.

Limitations of this quality initiative project include the following: (a) the inability to execute the final step of the plan (precepting in the ICU) prior to post-survey administration, (b) the inability to capture all staff post-intervention due to staff turnover and 71% post-survey return rate, (c) analysis with descriptive versus inferential statistics, (d) potential bias inherent in survey methodology, and (e) subjective, self-rated competency assessment.

Conclusion & Implications

In Pre/Post nurses on this unit, didactic prework followed by haptic skills stations based on the ASPAN *CBO* increased self-rated competency across all critical care modalities. On average, staff on this unit perceive that precepting in the ICU would be moderately helpful in improving competency in these modalities.

While the purpose of this quality improvement project was to develop an effective education strategy to *improve* competency, future research is needed for an effective education strategy to *maintain* competency (mitigate knowledge and skill decay). To this end, the authors of this poster are collaborating with other unit leadership to design and implement a high-fidelity simulation for the selected modalities. While precepting in the ICU would be ideal for obtaining experience with patients, it has not been feasible during the COVID-19 pandemic. A high-fidelity simulation may be the solution to this challenge. In addition, this quality improvement project used pre- and post-surveys of self-rated competency to assess the intervention's effect. Further research using more robust competency validation methods is needed. Given that high-fidelity simulation promotes critical thinking and allows participants to apply knowledge and skills under high-pressure conditions without fear of patient harm, a robust competency validation method might combine objective performance measures observed during simulation with subjective, reflective self-assessments during post-simulation debriefing.

Acknowledgements & References

A heartfelt thank you to Indian Creek Hospital staff who made this project possible, as well as The University of Kansas Health System Pre/Post Unit Educators who shared previous work regarding critical care competency on their units.

- American Society of PeriAnesthesia Nurses (ASPAN). (2019). *A competency-based orientation program for the registered nurse in the perianesthesia setting* (2019 ed.). Cherry Hill, NJ: Allen, Orbell, & Clifford.
- Przybyl, H., Androwich, L., & Evans, J. (2015). Using high-fidelity simulation to assess knowledge, skills, and attitudes in nurses performing CRRT. *Nephrology Nursing Journal*, 42(2), 135-147.
- Quality & Safety Education for Nurses (QSEN) Institute. (2020). QSEN competencies. Retrieved from <https://qsen.org/competencies/pre-licensure-ksas/>